

MapleSim 3.0 Release Notes

Maplesoft, a division of Waterloo Maple Inc.

MapleSim Resources

MapleSim User's Guide

When MapleSim™ is installed, a printable PDF version of the **MapleSim User's Guide** is available in `<Maple_install_dir>\Maple 13\toolbox\MapleSim3` where `<Maple_install_dir>` is the directory in which Maple™ is installed.

You can also get the latest versions of all the Maplesoft™ product manuals from the Maplesoft Documentation Center at www.maplesoft.com/documentation_center.

MapleSim Online Resources

Be sure to check out the MapleSim Online Resources at www.maplesoft.com/products/maplesim.

This web site contains valuable resources that can help you use MapleSim. It includes news, updates, training videos, and many example models through the MapleSim Application Center.

You can also subscribe to become a Maplesoft Member, giving you access to exclusive premium online content and keeping you informed of new materials as they become available.

Technical Support Resources

If you need assistance after installing MapleSim, visit <http://www.maplesoft.com/support/faqs/index.aspx> to read the **Frequently Asked Questions** (FAQ) section.


Additional resources, including product updates, free training resources, and links to user forums, are available on the Maplesoft Customer Support site at <http://www.maplesoft.com/support>.

Contacting Technical Support

If your question or issue is not addressed in the FAQ section, you can request technical support.

If you are a...	Do the following
Customer in the USA and Canada	Complete the web form located at http://www.maplesoft.com/contact/webforms/support.aspx or call + 1 (800) 267-6583 ext. 413. For general inquiries and questions related to billing and order status, contact Maplesoft Customer Support by calling +1 (800) 267-6583 ext. 240.
Customer outside of the USA and Canada	Contact your local distributor. To find a distributor in your country, visit http://www.maplesoft.com/contact/international/index.aspx .

Sending an E-mail Message to the Technical Support Team (Windows only)

If you are using MapleSim in a Microsoft® Windows® environment, you can send an e-mail message to the Maplesoft Technical Support team by clicking the technical support button () located in the main toolbar.

This button attaches the current MapleSim model to a new message addressed to the Technical Support team.

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